



GENERAL RULES OF BOOKING

- **The bookings:** can be made through the website of the campsite, by telephone (only lodgings), by mail or by Fax (in high season minimum stay of 7 days and the mobile home with arrival on weekdays predetermined depending on type).

We will send you a reservation form, which must be signed and sent back to the Management by fax, e-mail or mail, within the date mentioned on it, with a copy of the down payment requested.

Please always specify the total number of people, including children. In case of early departure (due to whatever reason), the guest must pay the entire amount of the reserved period (pitch + people). The Management reserves the right to reoccupy the pitch without prior notice.

- **Down payment:** reservations will be valid only after having received the deposit by credit card, bank transfer, money order, within **5 working days** of receipt of our booking offer.

- **Payments:** the rest of the amount will have to be paid on arrival - cash (max. Euro 999,00), or credit cards (except American Express and Diners) Payments by check are not accepted.

- **Under 18 years old:** who are not accompanied by parents, must have in addition to the personal document, [an authorization](#), printable directly from our site, signed by at least one of the parents and a photocopy of the parent's document of whom had signed the authorization.

LODGINGS

- **Deliveries:** the Management decides the allotment of accommodations which will be available after **04:00 p.m.** and will have to be vacated by **10:00** on the day of departure.

- **Refundable deposit:** at arrival, clients are due to pay a deposit in cash (which is given back before departure and after inspection (between 8 a.m. and 10 a.m.) of inventory and lack of breakages.

- **Departures after or before the mentioned time involves the lost of the deposit.**

- **Bed linen:** bed linen are included with weekly change. Towels are not included, so you should bring them from home or alternatively, you can rent them here.

- **Cancellations:** in case of cancellation, which we must receive in writing:

-Before 30 days from the date of arrival, the 20% of the down payment will be retained.

-Before 15 days from the date of arrival, the 80% of the down payment will be retained.

-Later than 15 days from the date of arrival, the 100% of the down payment will be retained.

In case of arrival after the reserved date or early departure, the guests must pay the entire amount of the reserved period. The maximum delay of arrival, unless guest's notice by telephone for last minute difficulties, is scheduled at 08:00 p.m. on the day of arrival, then the management reserves the right to reoccupy the mobile homes without prior notice.

- **Pets:** not allowed

PITCHES

- **BOOKINGS:** Reservations are accepted with a minimum of two people per pitch. The booking is not obligatory but is recommended in the period from 17.07 to 23.08. The amount required is € 100.00, of which € 80.00 as a deposit and € 20.00 for booking fees (not refundable also not deductible from the final bill).

- **Deliveries:** the Management decides the allotment of pitches (special requests for pitches will be taken into account but will not be guaranteed) which will be available after 01:00 p.m. and will have to be vacated by 12:00 on the day of departure.

- **Cancellations:** in case of cancellation, which we must receive in writing:

-Before 30 days from the date of arrival, only the booking fees will be retained.

-Before 20 days from the date of arrival, the 30% of down payment will be retained.

-Before 15 days from the date of arrival, the 80% of down payment will be retained.

-Later than 15 days from the date of arrival, the 100% of down payment will be retained.